

Questionnaire Users and User Advisory Board

Kindly return this questionnaire to Christian.Nagl@umweltbundesamt.at.

0) Kindly provide some information on your organization and major tasks, where MACC products could be of help.

1) Which PROMOTE or GEMS service(s) have you used (if any)?

PROMOTE

- Ozone
- UV
- Air quality
- Climate
- Aviation
- Ozone
- global Europe regional local
- record near-real time forecast

GEMS

- Global Aerosol
- Global Reactive Gases
- Global Greenhouse Gases
- Regional Air Quality

2) Which **MACC** service(s) do you use or consider using ([see http://www.gmes-atmosphere.eu](http://www.gmes-atmosphere.eu))?

- Global Aerosol
- Global Reactive Gases
- Global Greenhouse Gases
- European Air Quality
- Solar radiation and UV
- Other
- record near-real time forecast

3) Have you any specific lessons learnt from PROMOTE or GEMS (improvements due to user involvement)?

4) What are your key technical requirements

Format:

Timeliness:

Medium of data transfer:

Mode of data transfer:

quick-looks data files

Other:

5) What are your requirements with regard to access mode?

push pull

routine delivery

manual access to archives

Comments:

6) What is your expected frequency of use?

daily

monthly

intermittent

Comments:

7) What are your general expectations for the service(s); what will be the benefits?

8) How will the service(s) be used in your every day work?

9) What are your requirements for documentation?

10) What are your requirements for validation?

11) What are your requirements for training?

12) Do you have any suggestions for service extensions or new services?

13) Are you an intermediate service provider? If so, who is your end user (i.e. citizen, public authorities, ...)?

14) Do you have any suggestions for improving user involvement?